

**TOWN OF PETAWAWA
 YEAR 2004 MUNICIPAL PERFORMANCE MEASUREMENT
 PROGRAM REPORT**

LOCAL GOVERNMENT
OPERATING COSTS
% OF TOTAL MUNICIPAL OPERATING COSTS
11.5
<p>Efficiency Measure <i>Operating costs for governance and corporate management.</i></p> <p>Objective <i>Efficient municipal government.</i></p>

FIRE SERVICES
OPERATING COSTS
\$ PER \$1,000 OF ASSESSMENT
0.37
<p>Efficiency Measure <i>Operating costs for fire services.</i></p> <p>Objective <i>Efficient fire services.</i></p>

POLICE SERVICES
OPERATING COSTS
\$ PER HOUSEHOLD
206.02
<p>Efficiency Measure <i>Operating costs for police services.</i></p> <p>Objective <i>Efficient police services.</i></p>

POLICE SERVICES
CRIME RATE - VIOLENT
CRIMES PER 1,000 PERSONS
3.85
<p>Effectiveness Measure <i>Total violent crime rate.</i></p> <p>Objective <i>Safe communities.</i></p>

POLICE SERVICES
CRIME RATE - PROPERTY
CRIMES PER 1,000 PERSONS
11.88
<p>Effectiveness Measure <i>Total property crime rate.</i></p> <p>Objective <i>Safe communities.</i></p>

POLICE SERVICES
CRIME RATE - OTHER CRIMINAL CODE OFFENCES (EXCLUDING TRAFFIC)
CRIMES PER 1,000 PERSONS
9.63
<p>Effectiveness Measure <i>Total criminal code offences (excluding traffic) crime rate.</i></p> <p>Objective <i>Safe communities.</i></p>

POLICE SERVICES
YOUTHS CHARGED
YOUTHS CHARGED PER 1,000 YOUTHS
5.21
<p>Effectiveness Measure <i>Total youths charged.</i></p> <p>Objective <i>Safe communities.</i></p>

ROAD SERVICES
OPERATING COSTS - PAVED ROADS
\$ PER PAVED LANE KILOMETRE
3,633.13
<p>Efficiency Measure <i>Operating costs for paved roads.</i></p> <p>Objective <i>Efficient maintenance of paved roads.</i></p>

ROAD SERVICES
OPERATING COSTS - UNPAVED ROADS
\$ PER UNPAVED LANE KILOMETRE
N/A
<p>Efficiency Measure <i>Operating costs for unpaved roads.</i></p> <p>Objective <i>Efficient maintenance of unpaved roads.</i></p>

ROAD SERVICES
OPERATING COSTS - WINTER MAINTENANCE OF ROADWAYS
\$ PER LANE KILOMETRE
833.37
<p>Efficiency Measure <i>Operating costs for winter maintenance of roadways.</i></p> <p>Objective <i>Efficient winter maintenance of roadways.</i></p>

ROAD SERVICES
PAVEMENT CONDITION
% PER LANE KILOMETRE
92.5
<p>Effectiveness Measure <i>Paved lane kilometres where conditions are rated as good to very good.</i></p> <p>Objective <i>Pavement condition meets municipal objectives.</i></p>

ROAD SERVICES
WINTER EVENT RESPONSES
% OF WINTER EVENT RESPONSES
100.00
<p>Effectiveness Measure Winter event responses that met or exceeded locally determined road maintenance standards.</p> <p>Objective Appropriate response to winter storm events.</p>

WASTEWATER
OPERATING COSTS FOR COLLECTION
\$ PER KILOMETRE OF MAIN
2,436.55
<p>Efficiency Measure Operating costs for collection of wastewater.</p> <p>Objective Efficient municipal wastewater collection services.</p>

WASTEWATER
OPERATING COSTS OF TREATMENT AND DISPOSAL
\$ PER MEGALITRE (1,000 CUBIC METRES)
222.34
<p>Efficiency Measure Operating costs for treatment and disposal of wastewater.</p> <p>Objective Efficient municipal wastewater treatment and disposal services.</p>

WASTEWATER
OPERATING COSTS FOR COLLECTION, TREATMENT AND DISPOSAL (INTEGRATED SYSTEM)
\$ PER MEGALITRE (1,000 CUBIC METRES)
273.08
<p>Efficiency Measure Operating costs for collection, treatment and disposal of wastewater.</p> <p>Objective Efficient municipal wastewater system.</p>

WASTEWATER
MAIN BACKUPS
PER 100 KILOMETRES OF MAIN
22.22
<p>Effectiveness Measure Number of wastewater main backups in year.</p> <p>Objective Municipal sewage management practices prevent environmental and human health hazards.</p>

WASTEWATER
BYPASSES TREATMENT
% ESTIMATED TO HAVE BYPASSED TREATMENT
0.00
<p>Effectiveness Measure Wastewater estimated to have bypassed treatment.</p> <p>Objective Municipal sewage management practices prevent environmental and human health hazards.</p>

WATER SERVICES
OPERATING COSTS FOR TREATMENT
\$ PER MEGALITRE (1,000 CUBIC METRES)
208.40
<p>Efficiency Measure Operating costs for the treatment of water.</p> <p>Objective Efficient municipal water treatment services.</p>

WATER SERVICES
OPERATING COSTS FOR DISTRIBUTION
\$ PER KILOMETRE OF WATER DISTRIBUTION PIPE
2,276.39
<p>Efficiency Measure Operating costs for the distribution of water.</p> <p>Objective Efficient municipal water distribution services.</p>

WATER SERVICES
OPERATING COSTS FOR TREATMENT AND DISTRIBUTION (INTEGRATED SYSTEM)
\$ PER MEGALITRE (1,000 CUBIC METRES)
293.01
<p>Efficiency Measure <i>Operating costs for the treatment and distribution of water.</i></p> <p>Objective <i>Efficient municipal water system.</i></p>

WATER SERVICES
BOIL WATER ADVISORIES
DAYS PER YEAR
0.00
<p>Effectiveness Measure <i>Weighted number of days when boil water advisory issued by Medical Officer of Health was in effect.</i></p> <p>Objective <i>Water is safe and meets local needs.</i></p>

WATER SERVICES
WATER MAIN BREAKS
PER 100 KILOMETRES OF MAIN
0.00
<p>Effectiveness Measure <i>Number of water main breaks in year.</i></p> <p>Objective <i>Improve system reliability.</i></p>

SOLID WASTE
OPERATING COSTS FOR GARBAGE COLLECTION
\$ PER TONNE
103.99
<p>Efficiency Measure <i>Operating costs for garbage collection.</i></p> <p>Objective <i>Efficient municipal garbage collection services.</i></p>

SOLID WASTE
OPERATING COSTS FOR GARBAGE DISPOSAL
\$ PER TONNE
27.20
<p>Efficiency Measure <i>Operating costs for garbage disposal.</i></p> <p>Objective <i>Efficient municipal garbage disposal services.</i></p>

SOLID WASTE
OPERATING COSTS FOR DIVERSION (RECYCLING)
\$ PER TONNE
73.27
<p>Efficiency Measure <i>Operating costs for solid waste diversion (recycling).</i></p> <p>Objective <i>Efficient municipal solid waste diversion services.</i></p>

SOLID WASTE
MANAGEMENT (INTEGRATED SYSTEM)
\$ PER TONNE
171.99
<p>Efficiency Measure <i>Average operating costs for solid waste management (collection, disposal and diversion).</i></p> <p>Objective <i>Efficient solid waste management.</i></p>

SOLID WASTE
COMPLAINTS FOR GARBAGE AND RECYCLING COLLECTION
COMPLAINTS PER 1,000 HOUSEHOLDS
11.19
<p>Effectiveness Measure <i>Number of complaints received in a year.</i></p> <p>Objective <i>Improved collection of garbage and recycled materials.</i></p>

SOLID WASTE
SOLID WASTE MANAGEMENT SITES
NUMBER OF SITES
1.00
<p>Effectiveness Measure Number of solid waste management sites owned by municipality.</p> <p>Objective Context for solid waste management facility compliance measure.</p>

SOLID WASTE
FACILITY COMPLIANCE
DAYS PER YEAR
0.00
<p>Effectiveness Measure Number of days when Ministry of Environment compliance for remediation concerning an air or groundwater standard was in effect.</p> <p>Objective Municipal solid waste services do not have an adverse affect on the environment.</p>

SOLID WASTE
DIVERSION OF SOLID WASTE
% OF SOLID WASTE
55.70
<p>Effectiveness Measure Residential solid waste diverted for recycling.</p> <p>Objective Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>

PARKS AND RECREATION
OPERATING COSTS - PARKS
\$ PER PERSON
3.21
<p>Efficiency Measure Operating costs for parks.</p> <p>Objective Efficient operation of parks.</p>

PARKS AND RECREATION
OPERATING COSTS - RECREATION PROGRAMS
\$ PER PERSON
38.40
<p>Efficiency Measure <i>Operating costs for recreation programs.</i></p> <p>Objective <i>Efficient operation of recreation programs.</i></p>

PARKS AND RECREATION
OPERATING COSTS - RECREATION FACILITIES
\$ PER PERSON
25.66
<p>Efficiency Measure <i>Operating costs for recreation facilities.</i></p> <p>Objective <i>Efficient operation of recreation facilities.</i></p>

PARKS AND RECREATION
OPERATING COSTS - PARKS, PROGRAMS AND FACILITIES (SUBTOTAL)
\$ PER PERSON
67.27
<p>Efficiency Measure <i>Subtotal of operating costs for parks, programs and facilities.</i></p> <p>Objective <i>Efficient operation of parks, programs and facilities.</i></p>

PARKS AND RECREATION
RECREATION PROGRAMS PARTICIPANT HOURS
HOURS PER 1,000 PERSONS
10,903.20
<p>Effectiveness Measure <i>Total participant hours for recreation programs.</i></p> <p>Objective <i>Recreation programs serve needs of residents.</i></p>

PARKS AND RECREATION
OPEN SPACE
HECTARES PER 1,000 PERSONS
9.76
<p>Effectiveness Measure 152 hectares of open space.</p> <p>Objective Open space is adequate for population.</p>

PARKS AND RECREATION
TRAILS
KILOMETRES PER 1,000 PERSONS
3.27
<p>Effectiveness Measure 51 kilometres of trails.</p> <p>Objective Trails provide recreation opportunities.</p>

PARKS AND RECREATION
RECREATION FACILITY SPACE
SQUARE METRES PER 1,000 PERSONS
127.74
<p>Effectiveness Measure 1,990 square metres of recreation facility space.</p> <p>Objective Recreation facility space is adequate for population.</p>

LIBRARY SERVICES
OPERATING COSTS
\$ PER PERSON
27.51
<p>Efficiency Measure Operating costs for library services.</p> <p>Objective Efficient library services.</p>

LIBRARY SERVICES
OPERATING COSTS
\$ PER USE
4.83
<p>Efficiency Measure <i>Operating costs for library services.</i></p> <p>Objective <i>Efficient library services.</i></p>

LIBRARY SERVICES
USES
PER PERSON
5.70
<p>Effectiveness Measure <i>Library uses per person.</i></p> <p>Objective <i>Increased use of library services.</i></p>

LIBRARY SERVICES
ELECTRONIC USES
% OF TOTAL LIBRARY USES
3.00
<p>Effectiveness Measure <i>Total electronic library uses.</i></p> <p>Objective <i>Increased use of library services.</i></p>

LIBRARY SERVICES
NON-ELECTRONIC USES
% OF TOTAL LIBRARY USES
97.00
<p>Effectiveness Measure <i>Total non-electronic library uses.</i></p> <p>Objective <i>Better information on library usage.</i></p>

PLANNING AND DEVELOPMENT
GROWTH AND SETTLEMENT PATTERNS
% OF NEW LOTS, BLOCKS AND/OR UNITS
100.00
<p>Effectiveness Measure <i>New lots, blocks and/or units with final approval which are located within settlement areas.</i></p> <p>Objective <i>New lot creation is occurring in settlement areas.</i></p>

PLANNING AND DEVELOPMENT
PRESERVATION OF AGRICULTURAL LAND IN REPORTING YEAR
% OF LAND
N/A
<p>Effectiveness Measure <i>Land designated for agricultural purposes which was not redesignated for other uses in 2004.</i></p> <p>Objective <i>Preservation of agricultural land.</i></p>

PLANNING AND DEVELOPMENT
PRESERVATION OF AGRICULTURAL LAND RELATIVE TO BASE YEAR
% OF LAND
N/A
<p>Effectiveness Measure <i>Land designated for agricultural purposes which was not redesignated for other uses since 2000.</i></p> <p>Objective <i>Preservation of agricultural land.</i></p>

PLANNING AND DEVELOPMENT
CHANGES IN NUMBER OF DESIGNATED HECTARES IN REPORTING YEAR
NUMBER OF HECTARES
N/A
<p>Effectiveness Measure <i>Land originally designated for agricultural purposes which was redesignated for other uses during 2004.</i></p> <p>Objective <i>Preservation of agricultural land.</i></p>

PLANNING AND DEVELOPMENT

CHANGES IN NUMBER OF DESIGNATED HECTARES RELATIVE TO BASE YEAR

NUMBER OF HECTARES

N/A

Effectiveness Measure

Land originally designated for agricultural purposes which was redesignated for other uses since 2000.

Objective

Preservation of agricultural land.