

**TOWN OF PETAWAWA  
 YEAR 2008 MUNICIPAL PERFORMANCE MEASUREMENT  
 PROGRAM REPORT**

<b>LOCAL GOVERNMENT</b>
<b>OPERATING COSTS</b>
% OF TOTAL MUNICIPAL OPERATING COSTS
<b>8.30</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for governance and corporate management.</i></p> <p><b>Objective</b>  <i>Efficient municipal government.</i></p>

<b>FIRE SERVICES</b>
<b>OPERATING COSTS</b>
\$ PER \$1,000 OF ASSESSMENT
<b>0.38</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for fire services.</i></p> <p><b>Objective</b>  <i>Efficient fire services.</i></p>

<b>POLICE SERVICES</b>
<b>OPERATING COSTS</b>
\$ PER PERSON
<b>89.81</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for police services.</i></p> <p><b>Objective</b>  <i>Efficient police services.</i></p>

<b>POLICE SERVICES</b>
<b>CRIME RATE - VIOLENT</b>
CRIMES PER 1,000 PERSONS
<b>4.28</b>
<p><b>Effectiveness Measure</b>  <i>Total violent crime rate.</i></p> <p><b>Objective</b>  <i>Safe communities.</i></p>

<b>POLICE SERVICES</b>
<b>CRIME RATE - PROPERTY</b>
CRIMES PER 1,000 PERSONS
<b>13.92</b>
<p><b>Effectiveness Measure</b>  <i>Total property crime rate.</i></p> <p><b>Objective</b>  <i>Safe communities.</i></p>

<b>POLICE SERVICES</b>
<b>CRIME RATE - OTHER CRIMINAL CODE OFFENCES (EXCLUDING TRAFFIC)</b>
CRIMES PER 1,000 PERSONS
<b>21.58</b>
<p><b>Effectiveness Measure</b>  <i>Total criminal code offences (excluding traffic) crime rate.</i></p> <p><b>Objective</b>  <i>Safe communities.</i></p>

<b>POLICE SERVICES</b>
<b>YOUTH CRIME</b>
YOUTH CRIMES PER 1,000 YOUTHS
<b>5.60</b>
<p><b>Effectiveness Measure</b>  <i>Total youth crime rate.</i></p> <p><b>Objective</b>  <i>Safe communities.</i></p>

<b>ROAD SERVICES</b>
<b>OPERATING COSTS - PAVED ROADS</b>
\$ PER PAVED LANE KILOMETRE
<b>3,251.68</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for paved roads.</i></p> <p><b>Objective</b>  <i>Efficient maintenance of paved roads.</i></p>

<b>ROAD SERVICES</b>
<b>OPERATING COSTS - UNPAVED ROADS</b>
\$ PER UNPAVED LANE KILOMETRE
<b>2,094.67</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for unpaved roads.</i></p> <p><b>Objective</b>  <i>Efficient maintenance of unpaved roads.</i></p>

<b>ROAD SERVICES</b>
<b>OPERATING COSTS - WINTER MAINTENANCE OF ROADWAYS</b>
\$ PER LANE KILOMETRE
<b>1,439.87</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for winter maintenance of roadways.</i></p> <p><b>Objective</b>  <i>Efficient winter maintenance of roadways.</i></p>

<b>ROAD SERVICES</b>
<b>PAVEMENT CONDITION</b>
% PER LANE KILOMETRE
<b>79.20</b>
<p><b>Effectiveness Measure</b>  <i>Paved lane kilometres where conditions are rated as good to very good.</i></p> <p><b>Objective</b>  <i>Pavement condition meets municipal objectives.</i></p>

<b>ROAD SERVICES</b>
<b>WINTER EVENT RESPONSES</b>
% OF WINTER EVENT RESPONSES
<b>100.00</b>
<p><b>Effectiveness Measure</b>  Winter event responses that met or exceeded locally determined road maintenance standards.</p> <p><b>Objective</b>  Appropriate response to winter storm events.</p>

<b>WASTEWATER</b>
<b>OPERATING COSTS FOR COLLECTION</b>
\$ PER KILOMETRE OF MAIN
<b>4,408.80</b>
<p><b>Efficiency Measure</b>  Operating costs for collection of wastewater.</p> <p><b>Objective</b>  Efficient municipal wastewater collection services.</p>

<b>WASTEWATER</b>
<b>OPERATING COSTS OF TREATMENT AND DISPOSAL</b>
\$ PER MEGALITRE (1,000 CUBIC METRES)
<b>258.00</b>
<p><b>Efficiency Measure</b>  Operating costs for treatment and disposal of wastewater.</p> <p><b>Objective</b>  Efficient municipal wastewater treatment and disposal services.</p>

<b>WASTEWATER</b>
<b>OPERATING COSTS FOR COLLECTION, TREATMENT AND DISPOSAL (INTEGRATED SYSTEM)</b>
\$ PER MEGALITRE (1,000 CUBIC METRES)
<b>324.99</b>
<p><b>Efficiency Measure</b>  Operating costs for collection, treatment and disposal of wastewater.</p> <p><b>Objective</b>  Efficient municipal wastewater system.</p>

<b>WASTEWATER</b>
<b>MAIN BACKUPS</b>
PER 100 KILOMETRES OF MAIN
<b>3.33</b>
<p><b>Effectiveness Measure</b>  Number of wastewater main backups in year.</p> <p><b>Objective</b>  Municipal sewage management practices prevent environmental and human health hazards.</p>

<b>WASTEWATER</b>
<b>BYPASSES TREATMENT</b>
% ESTIMATED TO HAVE BYPASSED TREATMENT
<b>0.00</b>
<p><b>Effectiveness Measure</b>  Wastewater estimated to have bypassed treatment.</p> <p><b>Objective</b>  Municipal sewage management practices prevent environmental and human health hazards.</p>

<b>WATER SERVICES</b>
<b>OPERATING COSTS FOR TREATMENT</b>
\$ PER MEGALITRE (1,000 CUBIC METRES)
<b>232.95</b>
<p><b>Efficiency Measure</b>  Operating costs for the treatment of water.</p> <p><b>Objective</b>  Efficient municipal water treatment services.</p>

<b>WATER SERVICES</b>
<b>OPERATING COSTS FOR DISTRIBUTION</b>
\$ PER KILOMETRE OF WATER DISTRIBUTION PIPE
<b>6,365.59</b>
<p><b>Efficiency Measure</b>  Operating costs for the distribution of water.</p> <p><b>Objective</b>  Efficient municipal water distribution services.</p>

<b>WATER SERVICES</b>
<b>OPERATING COSTS FOR TREATMENT AND DISTRIBUTION (INTEGRATED SYSTEM)</b>
\$ PER MEGALITRE (1,000 CUBIC METRES)
<b>422.57</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for the treatment and distribution of water.</i></p> <p><b>Objective</b>  <i>Efficient municipal water system.</i></p>

<b>WATER SERVICES</b>
<b>BOIL WATER ADVISORIES</b>
DAYS PER YEAR
<b>0.00</b>
<p><b>Effectiveness Measure</b>  <i>Weighted number of days when boil water advisory issued by Medical Officer of Health was in effect.</i></p> <p><b>Objective</b>  <i>Water is safe and meets local needs.</i></p>

<b>WATER SERVICES</b>
<b>WATER MAIN BREAKS</b>
PER 100 KILOMETRES OF MAIN
<b>3.03</b>
<p><b>Effectiveness Measure</b>  <i>Number of water main breaks in year.</i></p> <p><b>Objective</b>  <i>Improve system reliability.</i></p>

<b>SOLID WASTE</b>
<b>OPERATING COSTS FOR GARBAGE COLLECTION</b>
\$ PER TONNE
<b>108.11</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for garbage collection.</i></p> <p><b>Objective</b>  <i>Efficient municipal garbage collection services.</i></p>

<b>SOLID WASTE</b>
<b>OPERATING COSTS FOR GARBAGE DISPOSAL</b>
\$ PER TONNE
<b>10.13</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for garbage disposal.</i></p> <p><b>Objective</b>  <i>Efficient municipal garbage disposal services.</i></p>

<b>SOLID WASTE</b>
<b>OPERATING COSTS FOR DIVERSION (RECYCLING)</b>
\$ PER TONNE
<b>52.14</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for solid waste diversion (recycling).</i></p> <p><b>Objective</b>  <i>Efficient municipal solid waste diversion services.</i></p>

<b>SOLID WASTE</b>
<b>MANAGEMENT (INTEGRATED SYSTEM)</b>
\$ PER TONNE
<b>86.41</b>
<p><b>Efficiency Measure</b>  <i>Average operating costs for solid waste management (collection, disposal and diversion).</i></p> <p><b>Objective</b>  <i>Efficient solid waste management.</i></p>

<b>SOLID WASTE</b>
<b>COMPLAINTS FOR GARBAGE AND RECYCLING COLLECTION</b>
COMPLAINTS PER 1,000 HOUSEHOLDS
<b>14.42</b>
<p><b>Effectiveness Measure</b>  <i>Number of complaints received in a year.</i></p> <p><b>Objective</b>  <i>Improved collection of garbage and recycled materials.</i></p>

<b>SOLID WASTE</b>
<b>SOLID WASTE MANAGEMENT SITES</b>
NUMBER OF SITES
<b>1.00</b>
<p><b>Effectiveness Measure</b>  Number of solid waste management sites owned by municipality.</p> <p><b>Objective</b>  Context for solid waste management facility compliance measure.</p>

<b>SOLID WASTE</b>
<b>FACILITY COMPLIANCE</b>
DAYS PER YEAR
<b>365.00</b>
<p><b>Effectiveness Measure</b>  Number of days when Ministry of Environment compliance for remediation concerning an air or groundwater standard was in effect.</p> <p><b>Objective</b>  Municipal solid waste services do not have an adverse affect on the environment.</p>

<b>SOLID WASTE</b>
<b>DIVERSION OF SOLID WASTE</b>
% OF RESIDENTIAL SOLID WASTE
<b>57.50</b>
<p><b>Effectiveness Measure</b>  Residential solid waste diverted for recycling.</p> <p><b>Objective</b>  Municipal solid waste reduction programs divert waste from landfills and/or incinerators.</p>

<b>PARKS AND RECREATION</b>
<b>OPERATING COSTS - PARKS</b>
\$ PER PERSON
<b>4.10</b>
<p><b>Efficiency Measure</b>  Operating costs for parks.</p> <p><b>Objective</b>  Efficient operation of parks.</p>



<b>PARKS AND RECREATION</b>
<b>OPERATING COSTS - RECREATION PROGRAMS</b>
\$ PER PERSON
<b>50.68</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for recreation programs.</i></p> <p><b>Objective</b>  <i>Efficient operation of recreation programs.</i></p>

<b>PARKS AND RECREATION</b>
<b>OPERATING COSTS - RECREATION FACILITIES</b>
\$ PER PERSON
<b>32.48</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for recreation facilities.</i></p> <p><b>Objective</b>  <i>Efficient operation of recreation facilities.</i></p>

<b>PARKS AND RECREATION</b>
<b>OPERATING COSTS - PARKS, PROGRAMS AND FACILITIES (SUBTOTAL)</b>
\$ PER PERSON
<b>87.26</b>
<p><b>Efficiency Measure</b>  <i>Subtotal of operating costs for parks, programs and facilities.</i></p> <p><b>Objective</b>  <i>Efficient operation of parks, programs and facilities.</i></p>

<b>PARKS AND RECREATION</b>
<b>RECREATION PROGRAMS PARTICIPANT HOURS</b>
HOURS PER 1,000 PERSONS
<b>10,995.72</b>
<p><b>Effectiveness Measure</b>  <i>Total participant hours for recreation programs.</i></p> <p><b>Objective</b>  <i>Recreation programs serve needs of residents.</i></p>

<b>PARKS AND RECREATION</b>
<b>OPEN SPACE</b>
HECTARES PER 1,000 PERSONS
<b>9.71</b>
<p><b>Effectiveness Measure</b> 152 hectares of open space.</p> <p><b>Objective</b> Open space is adequate for population.</p>

<b>PARKS AND RECREATION</b>
<b>TRAILS</b>
KILOMETRES PER 1,000 PERSONS
<b>3.26</b>
<p><b>Effectiveness Measure</b> 51 kilometres of trails.</p> <p><b>Objective</b> Trails provide recreation opportunities.</p>

<b>PARKS AND RECREATION</b>
<b>RECREATION FACILITY SPACE - INDOOR</b>
SQUARE METRES PER 1,000 PERSONS
<b>127.07</b>
<p><b>Effectiveness Measure</b> 1,990 square metres of indoor municipally-owned recreation facility space.</p> <p><b>Objective</b> Recreation facility space is adequate for population.</p>

<b>PARKS AND RECREATION</b>
<b>RECREATION FACILITY SPACE - OUTDOOR</b>
SQUARE METRES PER 1,000 PERSONS
<b>92,712.15</b>
<p><b>Effectiveness Measure</b> 1,451,965 square metres of outdoor municipally-owned recreation facility space.</p> <p><b>Objective</b> Recreation facility space is adequate for population.</p>

<b>LIBRARY SERVICES</b>
<b>OPERATING COSTS</b>
\$ PER PERSON
<b>32.14</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for library services.</i></p> <p><b>Objective</b>  <i>Efficient library services.</i></p>

<b>LIBRARY SERVICES</b>
<b>OPERATING COSTS</b>
\$ PER USE
<b>4.48</b>
<p><b>Efficiency Measure</b>  <i>Operating costs for library services.</i></p> <p><b>Objective</b>  <i>Efficient library services.</i></p>

<b>LIBRARY SERVICES</b>
<b>USES</b>
PER PERSON
<b>7.18</b>
<p><b>Effectiveness Measure</b>  <i>Library uses per person.</i></p> <p><b>Objective</b>  <i>Increased use of library services.</i></p>

<b>LIBRARY SERVICES</b>
<b>ELECTRONIC USES</b>
% OF TOTAL LIBRARY USES
<b>9.00</b>
<p><b>Effectiveness Measure</b>  <i>Total electronic library uses.</i></p> <p><b>Objective</b>  <i>Increased use of library services.</i></p>

<b>LIBRARY SERVICES</b>
<b>NON-ELECTRONIC USES</b>
% OF TOTAL LIBRARY USES
<b>91.00</b>
<p><b>Effectiveness Measure</b>  <i>Total non-electronic library uses.</i></p> <p><b>Objective</b>  <i>Better information on library usage.</i></p>

<b>PLANNING AND DEVELOPMENT</b>
<b>GROWTH AND SETTLEMENT PATTERNS</b>
% OF NEW RESIDENTIAL UNITS
<b>100.00</b>
<p><b>Effectiveness Measure</b>  <i>New residential units with final approval which are located within settlement areas.</i></p> <p><b>Objective</b>  <i>New residential unit creation is occurring in settlement areas.</i></p>

<b>PLANNING AND DEVELOPMENT</b>
<b>PRESERVATION OF AGRICULTURAL LAND IN REPORTING YEAR</b>
% OF LAND
<b>N/A</b>
<p><b>Effectiveness Measure</b>  <i>Land designated for agricultural purposes which was not redesignated for other uses in 2008.</i></p> <p><b>Objective</b>  <i>Preservation of agricultural land.</i></p>

<b>PLANNING AND DEVELOPMENT</b>
<b>PRESERVATION OF AGRICULTURAL LAND RELATIVE TO BASE YEAR</b>
% OF LAND
<b>N/A</b>
<p><b>Effectiveness Measure</b>  <i>Land designated for agricultural purposes which was not redesignated for other uses since 2000.</i></p> <p><b>Objective</b>  <i>Preservation of agricultural land.</i></p>

**PLANNING AND DEVELOPMENT**

**CHANGES IN NUMBER OF DESIGNATED HECTARES IN REPORTING YEAR**

NUMBER OF HECTARES

N/A

**Effectiveness Measure**

*Land originally designated for agricultural purposes which was redesignated for other uses during 2008.*

**Objective**

*Preservation of agricultural land.*

**PLANNING AND DEVELOPMENT**

**CHANGES IN NUMBER OF DESIGNATED HECTARES RELATIVE TO BASE YEAR**

NUMBER OF HECTARES

N/A

**Effectiveness Measure**

*Land originally designated for agricultural purposes which was redesignated for other uses since 2000.*

**Objective**

*Preservation of agricultural land.*